



Proven performance

Tarmac Highway Services collaborate to offer support to flood crisis

Emergency Response to support Local Authority request for assistance

The Challenge

When the floods hit Doncaster in November 2019, water levels from the River Don quickly caused widespread flooding to homes, with more than 1000 properties evacuated in the worst hit areas.

As the Term Maintenance contractor for Rutland County Council, Tarmac was approached to support neighbouring Doncaster with the Mutual Aid request. Twenty thousand sandbags were needed immediately.

The Solution

The supply of sandbags for this crisis was not within the contractual requirements of the Rutland agreement however, with massive national capability and local resources available, the THS team was sure that supply could be mobilised. Responding to the call for assistance Tarmac's teams in Rutland located stocks and organised material supply to ensure resources were available to fulfil the request.

Results and Benefits

Tarmac responded to the request for help received by its Rutland County Council customer. Within 48 hours a solution was formulated, and the supply challenges met. The successful outcomes highlighted the importance of collaboration and cooperation.

Additional information

"Doncaster activated Mutual Aid through the LLR Resilience Forum. The response for 20,000 sandbags from RCC and Tarmac was brilliant, particularly as the supply was sourced overnight. What this demonstrated is we can react quickly and at scale because we have such great contractors – the model works. Thank you to everyone". Chief Executive, Rutland County Council.